

Purchasing from Remote Sellers - FAQ

FAQ

Q: Is the remote business really remitting the Petersburg Borough the sales tax it is collecting from me?

A: A list of registered businesses with the Alaska Remote Seller Sales Tax Commission can be found at: <https://arsstc.org/registered-sellers/>

Q: What if a remote business overcharged me sales tax? What do I do?

A: Contact the business directly and request a refund. If this doesn't work fill out a form located here: <https://arsstc.org/wp-content/uploads/2021/05/ARSSTC-Tax-Refund-Form-fillable.pdf> and turn it in with your receipts to the address listed on the form.

Q: I am purchasing a gift from an online vendor and having it directly delivered to Juneau. I'm not sure that the remote seller is charging me the correct sales tax rate.

A: The remote seller should be collecting and remitting the rate of wherever the item is being delivered to. If your purchase is being delivered to Juneau then the Vendor should be collecting the Juneau sales tax rate and remitting the sales tax to the City & Borough of Juneau.

Q: How do I use my sales tax exemption with a remote business?

A: You can let the remote seller know you are tax exempt. By sending them a copy of your exemption card, you should be able to have the sales tax removed.

Q: How do I know I was charged the right sales tax rate for another community my purchase was delivered to?

A: You can check the Alaska Sales Tax Lookup site to verify and check sales tax rates across the state: <https://alaska.ttr.services/>